

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 30th day of January 2020
C.G.No:170/2019-20/Kadapa Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. A. Ramdas
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Independent Member

Between

C. Yoganjul Reddy,
10/55,
Diguvathupalli,
Korlagunta,
Galiveedu,
Kadapa –Dist

Complainant

AND

1. Assistant Executive Engineer/O/Galiveedu
2. Deputy Executive Engineer/O/Rayachoty ®
3. Executive Engineer/O/ Rayachoty

Respondents

ORDER

1. Complainant filed a complaint before the Forum for delay in releasing of Agriculture service connections.
2. Respondent No.2 submitted written submission before the Forum wherein he elucidated that the consumer C. Yoganjul Reddy has applied for agriculture complaint on 26.10.2016 vide PR No. 24127 N18816202016 OCT 26. The Assistant Engineer/Operation/ Galiveedu prepared an estimate for releasing of agriculture services. The estimate was sanctioned vide WBS No: A-0244-06-04-12-02-0315 for releasing of the agriculture service connection.

The above sanctioned estimate was re submitted, as per the instructions of the higher authorities with regrouping process to reduce the expenditure for APSPDCL company. The regrouped estimate for releasing of 2 No's agriculture services 1) Sri. B.

DESPATCHED

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Sudhakar Reddy and 2) Sri. C. Yoganjul Reddy by enhancing the existing DTR capacity from 16 KVA to 25 KVA DTR and erection of 0.120 KM LT 3 X 16+25 SQMM AB cable.

According to the estimate sanction the Assistant Engineer/Operation/Galiveedu had drawn 1 No. 25KVA DTR and other materials for execution of the work. But the existing LT 5 No's consumers connected to the existing 16 KVA DTR paid additional load charges for regularizing their contracted load of 3 HP to 5 HP and these consumers were objected to release the new 2 No's agriculture services to enhance the capacity from 16 KVA to 25 KVA DTR.

In this regard a revised estimate was prepared and sanctioned. As per the sanctioned estimate, the work was executed and completed on 27.12 2019 and said services released on 28.12.2019. The service numbers are 1) 2412786000274 of Sri. B. Madhusudan Reddy 2) 2412786000275 of C. Yoganjul Reddy.

3. Complainant when contacted over phone on 09.01.2020 at 4.30. P.M expressed his satisfaction in resolving his grievance.
4. Since the grievance of the complainant has been resolved by the respondents the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

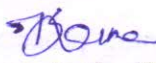
This order is passed on this the 30th day of January' 2020.

Sd/-
Member (Finance)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order


Secretary to the Forum

To
The Complainant
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.